



April 2, 2020

We're Here for You | Response to COVID-19 Impact

Dear Yellow Door Energy Community,

This is an updated response to our original message issued on March 19, 2020.

As you are aware, the coronavirus or COVID-19 is impacting people and businesses worldwide. In the spirit of proactiveness and transparency, we would like to inform you of our actions to-date to mitigate the impact of COVID-19 on our business.

At the time of this writing, we have implemented the following additional initiatives to minimize disruption and ensure business continuity:

- **Constant Communication with External and Internal Stakeholders:** We are in constant communication, remotely as per social distancing guidelines, with our customers, employees, contractors, distributors, equipment manufacturers, governmental authorities, and other relevant stakeholders to assess the various scenarios that COVID-19 may impact our business. We have developed mitigation plans to minimize disruption and ensure business continuity.
- **Working Remotely Per Authorities' Guidelines:** Our physical offices in Dubai, Amman and Lahore are closed in order to comply with the local authorities' requirements. You can, however, still visit our website, social media channels and email us at gosolar@yellowdoorenergy.com for updates. All our employees are working from home and have been provided with videoconferencing capabilities to minimize business disruption.

In this evolving situation, we remain committed to our contractual obligations while prioritizing the health and welfare of all our stakeholders. Should there be future restrictions placed on work or travel that would impact our business, then we will inform the key parties and propose alternative solutions.

We thank you in advance for your understanding and patience during this challenging time. Please stay safe and although we may be remotely connected, we are all present and ready to provide our support.

Respectfully yours,

The Yellow Door Energy Team